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To Analyse Human Sentiments on Social Media Platforms and Their Interest Inference by Using Deep Learning

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Abstract: *In the modern environment, human emotions are complicated and multifaceted. People are exposed to a wide range of information, ideas, and experiences as a result of the quick development of technology and globalisation, which can affect how they feel and how they view the world. from multiple social network platforms that users engaged in. User interest exhibits dual-heterogeneities: it is complementarily and multiple social networks reflects them comprehensively; interest of user are not independent of each other rather inter-correlated in a nonuniform way. Although past approaches towards these problems had great success that considers the dual heterogeneities simultaneously, consistency of sources, uses multi-sourced and multi-tasked learning scheme. To address this, a web application coupled with machine learning technique like linear regression to predict the human sentiments by inviting them to attempt the survey. The answers to the survey are per-processed to identify the relationship between different independent variables and a dependent variable that represents a particular sentiment. A database utilising MYSQL is used to record the user personal information, the responses, and the quiz results of users who have registered while unknown users are first requested to sign up. Pre-trained data and Supervised Learning algorithms can be used to detect sentiments.*

Keywords: *Social media networks, deep learning, human behaviour.*

I. INTRODUCTION

Social networks have changed the way we communicate, and they supply a variety of helpful data for gaining a complete view of users' interests and behaviours. They represent users' interests from a variety of perspectives. Due to the various architecture of a social network, it only delivers fragmented information about a person from a particular angle. For instance, users may follow accounts that they are interested in on Facebook, Twitter, etc., and search for the topics they are interested in on Quora. As a result, it is important to develop an effective strategy for numerous social network learning that not only captures this complexity better but also gauges consistency among several sources as well as the degree of confidence in each one.

A lot of work has been put into completing this challenging multi-source learning task. However, the existing method does not evaluate the level of confidence in any given source and treats all sources in the same way. The existing work [1] regularizes the source consistency but fails to explicitly describe the source confidence. Another approach [2] make use of linear models to combine data from a variety of sources. However, these models are unable to adequately describe the intricate structure of social networks. These deep learning models may reflect the complexities and consistency better, but they fail to explicitly describe the source confidence which would help create a model that is more accurate than the existing one. Another approach [1] uses deep learning (FARSEEING) model for confidence and consistency but is implemented only for Volunteerism Tendency Prediction, which is a multisourced mono-task learning model.

A structure-constrained multi-sourced and multi-tasked learning method used to infer user interests is what we propose as an addition to the earlier works. Particularly, our method jointly regularises two important traits. The first is source confidence followed by source consistency. The machine learning model's estimated likelihood that the extracted value is correct given the documents and labels you've provided is represented by confidence. A group of individuals is first aligned by connecting up their several social media accounts, and then all publicly available data for that group of users is retrieved. Second, to describe the given users, multifaceted aspects like demographic, linguistic, and behavioural variables are retrieved. For multiple social network learning, FARSEEING receives the extracted features as input. The benefit of the proposed system is that it combines social networks with source confidence and consistency regularisation using deep learning to accurately portray the intricate nature of the diverse social network.

The disadvantage is that it was implemented only for Volunteerism Tendency Prediction and, it solves only mono-task learning problems.

II. METHODOLOGY

Initial topic and review were done after much deliberation and discussion. Numerous IEEE Explore published papers were studied and five primary papers were selected, which are listed in the reference. The first blueprint was created and refined to give the following final flowchart for user sentiments.

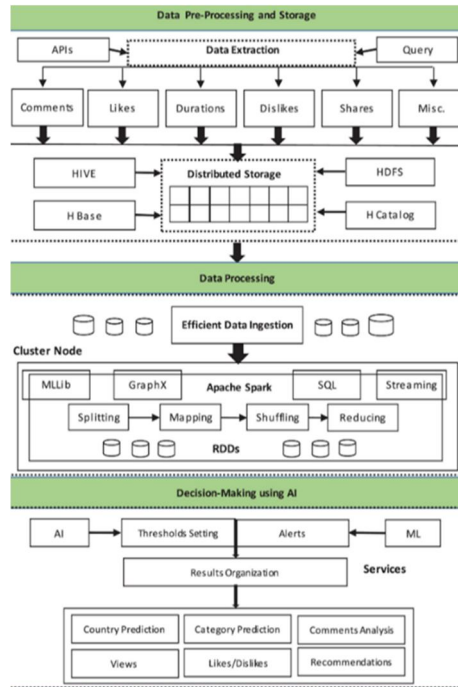


Figure II.1 Steps used in creating the User Sentiments Model

It consist of three steps.

A. Step-One

The system will prompt the user to register and take the quiz. Each response that a user chooses will be incorporated into a user sentiment model that is built using a linear regression model. The Train Using AutoML tool employs the supervised machine learning technique of linear regression to identify the linear equation that most accurately captures the relationship between the explanatory variables and the dependent variable. This is accomplished by utilising least squares to fit a line to the data.

- $Y = a + bX$

where X is the explanatory variable and Y is the dependent variable, is the equation of a linear regression line.

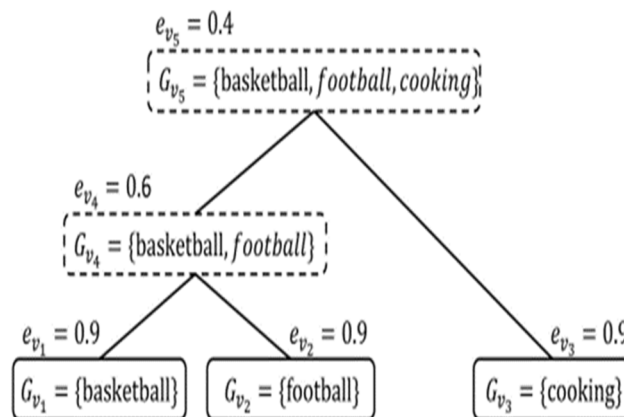


Figure II.2 Illustrations of inter-interests relatedness using X and Y variables

B. Step-Two

The performance outcome of the SM2L-i over permutations of each question's answers is displayed in Table 2. We found that the more options we provide for each inquiry, the better the performance might be. This implies that the relationships among the questions are complementary rather than antagonistic. Additionally, we discovered that combining data from all of these questions can result in higher performance than using each source separately. The fact that SM2L will deteriorate into multi-task learning when the context problem only includes one source is not incomprehensible.

Table II-1 Evaluation Metrics

Question combinations	P@K (%)	S@K (%)
Duration	24.75	73.05
SocialMedia	19.59	69.74
Interests	20.97	68.19
Duration+SocialMedia	25.51	74.98
Interests +Duration	22.52	71.80
Interests+Duration+SocialMedia	26.50	67.85

On Evaluation Metrics:

Precision is more crucial than memory for the task of inferring user interest. We therefore used two measures to validate our plan: S@K and P@K.

S@K: It displays the average likelihood that a proper interest will be found among the top K suggested interests.

P@K: The percentage of the top K recommended interests that are accurate is what it stands for.

C. Step Three

The outcome uses a deep learning technique to describe user sentiment. The programme uses a linear regression model to identify tasks that can be useful to the users based on those results. The history button on the website gives you access to the database that contains the quiz data and its outcomes. The matching model used by the system is a LR model, which shows a relationship between a dependent variable and one or more independent variables. LR are favoured for this system even if other supervised algorithm, such SVMs, can also be employed for decision making.

III. DESIGN AND DEVELOPMENT

A. Requirements Gathering

To construct the benchmark dataset, we need to first tackle the problem of “human sentiments alignment”, which aims to identify of users across different social networks who have provided their opinions through a quiz. To achieve this, we invited users to participate in the quiz, enabling us to identify and align users' sentiments across various platforms. Once we had identified the users, we focused on obtaining representative interests from the collected data. To achieve this, we filtered out interests that were liked by fewer than 15 users, as these were deemed less significant and not representative of the overall sentiment. This approach allowed us to ensure that the benchmark dataset was constructed using high-quality, representative data.

B. Data pre-processing

Data pre-processing is a crucial step in preparing raw data for further analysis. Its purpose is to refine the data by cleaning it and putting it in a suitable format for use with machine learning algorithms. Among the primary techniques used in pre-processing are data cleaning, normalization, and removal of duplicate values. These techniques were applied to a dataset of Human information to ensure that the text data was properly normalized.

C. Decision making using AI

SVM: The first baseline is a traditional single source single task learning method—support vector machine (SVM) [Cortes and Vapnik, 1995], which simply concatenates the features generated from different sources into a single feature vector and learns each task individually. We chose the learning formulation with the kernel of radial-basis function, implemented based on LIBSVM [Chang and Lin, 2011]. RLS: The second baseline is the regularized least squares (RLS) model [Kim et al., 2007], which also learns each task individually and aims to minimize the objective function of

$$\tau = \frac{1}{2N} \sum_{t=1}^T \left\| y_t - \sum_{s=1}^S \alpha_s X_s w_{st} \right\|^2 + \dots + \frac{\lambda}{2} \sum_{s=1}^S \sum_{d=1}^{D_s} \| w_s^d \|^2 + \dots + \frac{\beta}{2} \| \alpha \|^2$$

regMVMT: The third baseline is the regularized multi-view multi-task learning model, introduced in [Zhang and Huan, 2012]. This model regulates both the source consistency and the task relatedness. However, it simply assumes the uniform relatedness among tasks. SM2L-eu: The fourth baseline is a derivation of SM2L-e. This method constructs the tree structure based on external source in the same manner as SM2L-e but assigns uniform weights to all nodes. SM2L-iu: The fifth baseline is a derivation of SM2L-i, which constructs the tree structure using internal source but weights all nodes uniformly. We adopted the grid search strategy to determine the optimal values for the regularization parameters among the values $\{10^r : r \in \{-12, \dots, -1\}\}$. Experimental results reported in this work are the average values over 10-fold cross validation. Noticeably, we tuned the K in S@K and P@K from 1 to 10 and reported the optimal performance for each fold. Generally, the S@K reaches the maximum at K = 10, while K = 1 is much preferable regarding P@K.

For the task of user interest inference, precision is of more importance as compared to recall. We thus validated our scheme via two metrics: S@K and P@K.

S@K: It represents the mean probability that a correct interest is captured within the top K recommended interests. P@K: It stands for the proportion of the top K recommended interests that are correct.

D. Implementation of web page with ML predictive MODEL

Using JavaScript, we developed a user login system within a web page. Once logged in, the user is presented with a quiz consisting of multiple-choice questions. The user's answers to these questions are then used as input for a trained machine learning model that predicts the user's interests based on their responses. This prediction is done seamlessly in the background, without any disruption to the user's quiz-taking experience.

At the end of the quiz, the final result is displayed to the user, indicating their predicted interests based on their quiz responses. This approach offers a novel and engaging way for users to explore their interests while also providing valuable data for research and analysis. With this system in place, we can gain insights into users' interests and preferences and use this information to improve the accuracy of our machine learning models.

IV. EXPERIMENTAL STUDY

- 1) The Web application, built using CSS and javascript will be used to register the user, where the users are asking to fill up their personal information.

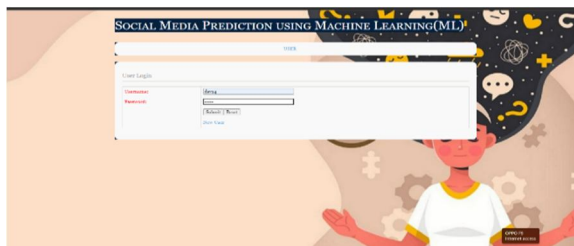


Figure IV.1 Web application for user registration

- 2) The users are invited to participate in the survey once they have registered. Every response to a survey question is entered into a model that predicts how people will feel.



Figure IV.2 Participating in the quiz

3) The moods such as (Happy, Sad, Calm, etc.) are predicted and shown as the results using the linear regression model.

```

1 greater 3 Hour 3
2 2 3 Hour 3
Dimensions of Dataset after Filtering : (6, 10)
answer_types: (array(['Sad'], dtype=object), array(['Politics'], dtype=object), array(['Movies/Series'], dtype=object),
array(['Comedy'], dtype=object), array(['Sports'], dtype=object), array(['Romance'], dtype=object))
filter_dataset_answer4_types: Q5_Answer Q5_Answer_Category
0 Sad 4
1 Politics 2
2 Movies/Series 1
3 Comedy 0
4 Sports 3
5 Romance 0
Dimensions of Dataset after Filtering : (7, 10)
answer2_types: (array(['Inspiration'], dtype=object), array(['Happiness'], dtype=object), array(['Sad'], dtype=object),
array(['Connection & Belongings'], dtype=object), array(['Loneliness'], dtype=object), array(['Calm'], dtype=object),
array(['Empowerment'], dtype=object))
filter_dataset_answer2_types: Q6_Answer Q6_Answer_Category
0 Inspiration 4
1 Happiness 3
2 Sad 6
3 Connection & Belongings 1
4 Loneliness 5
5 Calm 0
6 Empowerment 2
[[{"QuestionId": 1, "Answer": "3 - 5 Years"}]
[[{"AnswerId": 1, "Answer": "3 - 5 Years", "Category": 2, "Recorded_Date": datetime.datetime(2023, 4, 27, 10, 58, 53)}]]
[[{"QuestionId": 2, "Answer": "Instagram"}]
[[{"AnswerId": 6, "Answer": "Instagram", "Category": 1, "Recorded_Date": datetime.datetime(2023, 4, 27, 10, 52, 4)}]]
[[{"QuestionId": 3, "Answer": "Entertainment"}]]

```

Figure IV.3 Feeding the datas to model

4) The algorithm recommends a task connected to the outcome that aids in monitoring human attitudes based on the projected outcomes.

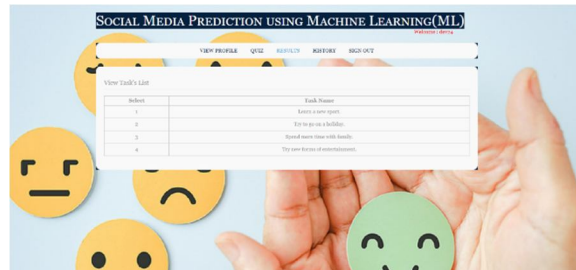


Figure IV.4 Task Suggested by Model

5) The system records results information in a database containing information about human sentiments and the proposed task to do.

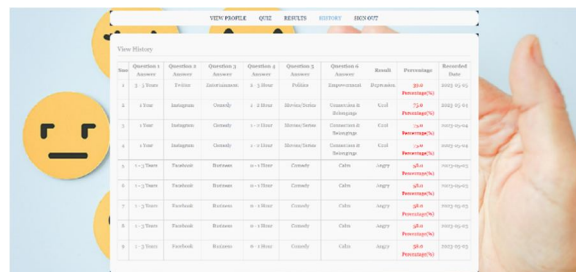
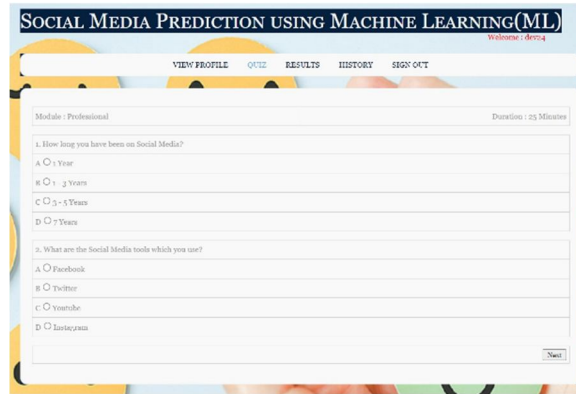


Figure IV.5 Results and aided task stored in database

V. RESULTS



Fig V:1 Launch Screen with all the functionalities



SOCIAL MEDIA PREDICTION USING MACHINE LEARNING (ML)
 Username: demo4

VIEW PROFILE QUIZ RESULTS HISTORY SIGN OUT

Module : Professional Duration : 25 Minutes

1. How long you have been on Social Media?

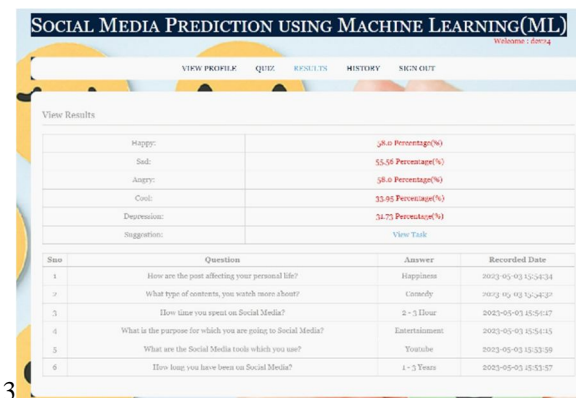
A 1 Year
 B 2 Years
 C 3-5 Years
 D 7 Years

2. What are the Social Media tools which you use?

A Facebook
 B Twitter
 C Youtube
 D Instagram

Next

Fig V:2 User questions for interest inference



SOCIAL MEDIA PREDICTION USING MACHINE LEARNING (ML)
 Username: demo4

VIEW PROFILE QUIZ RESULTS HISTORY SIGN OUT

View Results

Happy:	38.0 Percentage(%)
Sad:	55.56 Percentage(%)
Angry:	38.0 Percentage(%)
Cool:	55.95 Percentage(%)
Depression:	34.75 Percentage(%)
Suggestion:	View Task

Sno	Question	Answer	Recorded Date
1	How are the post affecting your personal life?	Happiness	2023-05-03 15:24:34
2	What type of contents, you watch more about?	Comedy	2023-05-03 15:24:35
3	How time you spend on Social Media?	2 - 3 Hour	2023-05-03 15:56:27
4	What is the purpose for which you are going to Social Media?	Entertainment	2023-05-03 16:54:45
5	What are the Social Media tools which you use?	Youtube	2023-05-03 18:33:39
6	How long you have been on Social Media?	1 - 3 Years	2023-05-03 18:53:57

Fig V:3 user final interest set

VI. CONCLUSION

In light of user interest inference, this work provides an enhanced structured of multi-sourced and multi-tasked learning method. Implementation of a human sentiments and interest inference system using linear regression model that detects known sentiments with high precision, predicts a task that aids in monitoring human attitudes, and stores this prediction and the aided task in a database.

The System can be used to integrate with other technologies, such as natural language processing, to provide more comprehensive insights into human behavior.

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