It is hereby certified that the paper ID: IJRASET19761, entitled "An Empirical Study on Factors influencing Customer Satisfaction in Hotel Industry" by Mr. M. Janakiram, after review is found suitable and has been published in Volume 7, Issue II, February in International Journal for Research in Applied Science & Engineering Technology.

Good luck for your future endeavors.
It is here by certified that the paper ID: IJRASET19761, entitled
An Empirical Study on Factors influencing Customer Satisfaction in Hotel Industry
by Dr. Sardar Gugloth
after review is found suitable and has been published in
Volume 7, Issue II, February
in International Journal for Research in Applied Science & Engineering Technology
Good luck for your future endeavors

Editor in Chief, iJRASET